

Cheshire East SAB Newsletter

Cheshire East Safeguarding Adults Board (CESAB) Update for Information

January 2021

Welcome to the Cheshire East Safeguarding Adults Board Newsletter. We hope that you find this newsletter a useful tool, and that it helps to keep you up to date with some of the local and national issues in relation to safeguarding adults at risk of abuse and neglect.

Please do not hesitate to contact CESAB with any queries or information you would like to submit to be used in future newsletters. Contact details at the bottom of this page.

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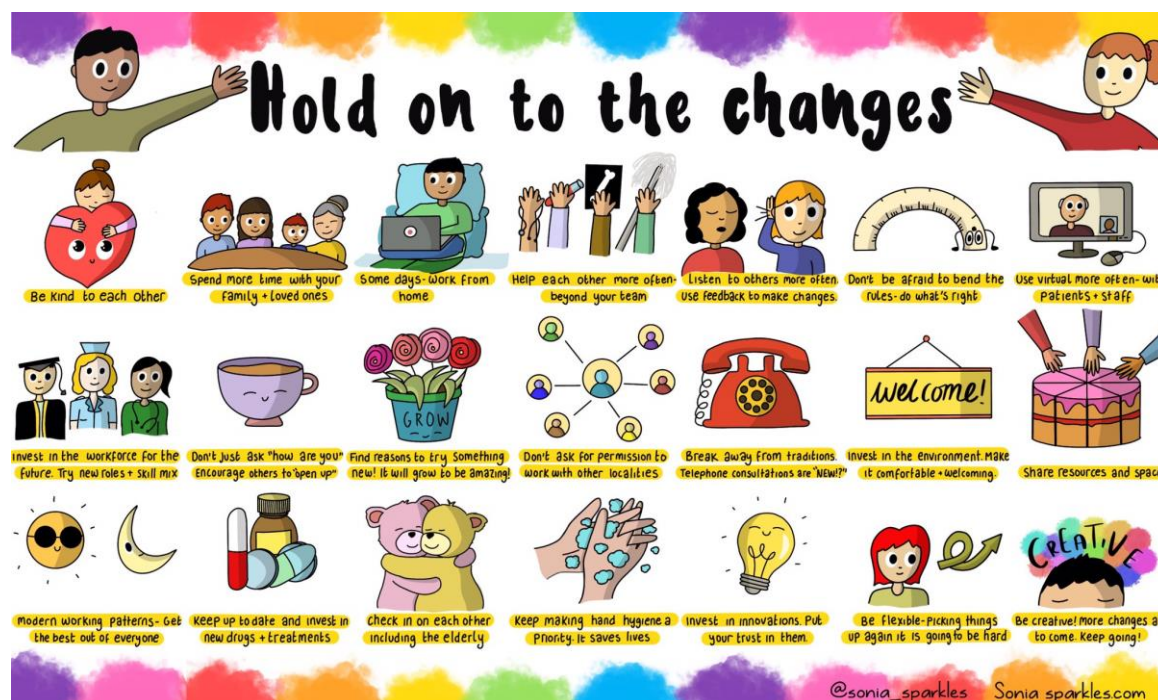
- 1. Happy New Year
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1. Happy New Year.

We hope that you had a wonderful Christmas, and a Happy New Year. We look forward to working with all our colleagues and partners in 2021.

Restrictions during 2020 meant we all had to adapt our working practices. Working from home may have presented some challenges, but we have continued to respond to our Safeguarding duties to protect adults at risk from abuse and neglect and to raise awareness about how to report concerns. During the next year we want to continue to support and encourage each other.



The Safeguarding Board would like to welcome Claire Faulkner to the Team, who will be providing administrative support to the Board and Partner Agencies. We have recently launched a new page for the Board on [LinkedIn](#). We share lots of information and updates across our social media platforms, so please follow us and feel free to share anything we may post.

2. Updates

Please see attached the winter edition of the Stop Loan Sharks Newsletter.



Stop Loan Sharks
Winter Newsletter 2021

3. Covid Scams

Unfortunately, a number of covid related scams have been recently brought to our attention by Cheshire Police.

Action Fraud has received reports from members of the public who have been sent text messages claiming to be from the NHS, offering them the opportunity to sign up for the vaccine. The texts ask the recipient to click on a link which takes them to an online form where they are prompted to input personal and financial details. In some cases the online form has looked very similar to the real NHS website.

How to protect yourself:

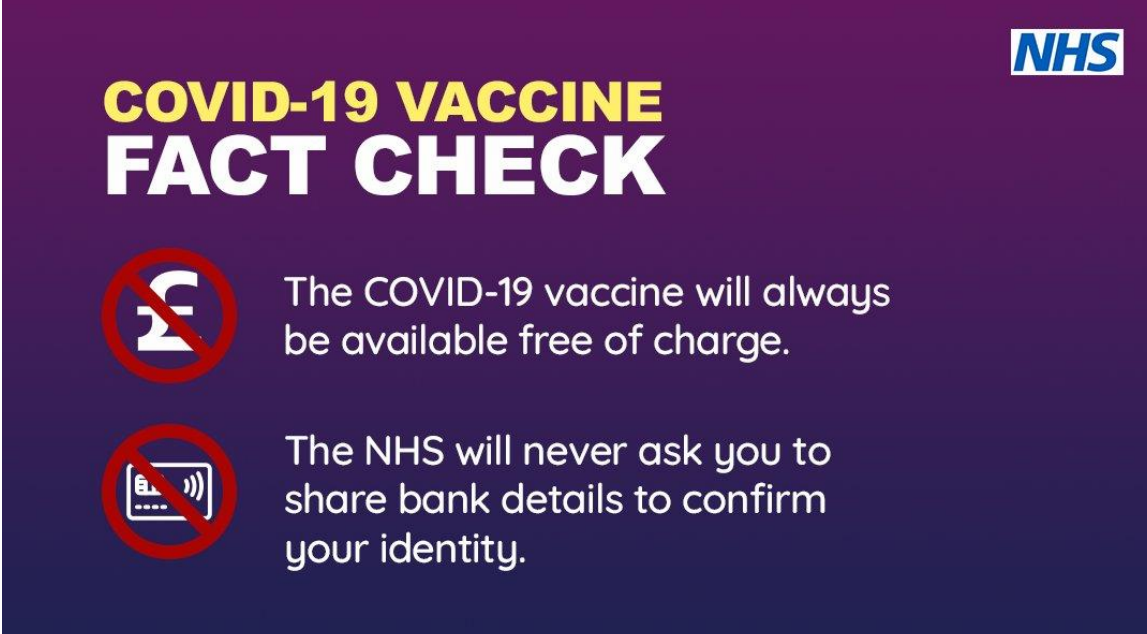
In the UK, coronavirus vaccines will only be available via the National Health Services of England, Northern Ireland, Wales and Scotland. You can be contacted by the NHS, your employer, a GP surgery or pharmacy local to you, to receive your vaccine. Remember, the vaccine is **free of charge**. At no point will you be asked to pay.

- The NHS will never ask you for your bank account or card details.
- The NHS will never ask you for your PIN or banking password.
- The NHS will never arrive unannounced at your home to administer the vaccine.
- The NHS will never ask you to prove your identity by sending copies of personal documents such as your passport, driving licence, bills or pay slips.

If you receive a call you believe to be fraudulent, hang up. If you are suspicious about an email you have received, forward it to report@phishing.gov.uk. Suspicious text messages should be forwarded to the number 7726 which is free of charge.

If you believe you are the victim of a fraud, please report this to Action Fraud as soon as possible by calling 0300 123 2040 or visiting www.actionfraud.police.uk.

To keep up to date with covid information relating to Cheshire East follow this [link](#). You can also sign up to receive a newsletter.



The graphic features the NHS logo in the top right corner. The main text reads "COVID-19 VACCINE FACT CHECK" in large, bold letters. Below this, there are two red circular icons with white text. The first icon shows a pound sign (£) with a red slash through it, followed by the text "The COVID-19 vaccine will always be available free of charge." The second icon shows a smartphone with a red slash through it, followed by the text "The NHS will never ask you to share bank details to confirm your identity."

4. Cyber Crime

Cyber Crime was evidenced as a priority in the Strategic Intelligence Assessment (SIA) 2019-22 produced by the Safer Cheshire East Partnership (SCEP) based on intelligence, statistical and analytical data.

As part of the SCEP work plan, a multi-agency sub group has now been formed to impact on the delivery of work to address reducing those being scammed or exploited on-line.

The work of the sub group will raise the awareness of scam activity and provide ways to stay safe on-line to local communities supported by national media coverage and support agencies following initial referrals to Trading Standards from Adult Safeguarding. Working closely together, sharing information to identify threats and trends will provide a route to positive messaging and training with those working with vulnerable groups at risk of becoming victims to a rising problem. The nature of the criminal activity has a direct impact on Council services, as those being exploited are more likely to require ongoing support due to their vulnerability.

The current risks and threats are mainly around romance fraud with the increasing use of on-line dating sites to obtain money through building a relationship. Action Fraud identified around 16000 cases though it is likely there are many more which have gone unreported. The sub group has a wide membership including representation from CE Trading Standards, Get Safe On-Line, CE Communities, Age UK and the Voluntary Sector have provided a rich source of knowledge and experience

Plans of the group include, training opportunities to identify appropriate audiences with which to engage. Two training sessions had recently been delivered by 'Get Safe On-Line' as part of the Adult Safeguarding Week. The training was delivered to over 30 people from the voluntary sector working with local communities and officers of CE regularly coming into contact with vulnerable groups. Utilising the Connected Community Centres as a focal point to deliver training and raise awareness around Cyber Crime will also be a focus once it is safe to meet in larger groups.

To access information on the types of on-line scams or to seek information on how to get safe on-line please visit the following website:
<https://www.getsafeonline.org/>

5. White Ribbon Day 25th November 2020.

The event was held to acknowledge [White Ribbon Day](#), an annual day recognised across the world to raise awareness of domestic violence.

Cheshire domestic abuse charity, My CWA worked with Cheshire East Council and representatives from across the county to create a socially-distanced campaign [video and virtual conference for 2020](#).

It was an inspirational and thought-provoking event featuring both domestic violence victims and perpetrators. The day highlighted the importance of working together to help and support everyone who might be affected by domestic abuse and violence.

If you haven't seen it, please do take a look at the poem, [This Woman](#) written by domestic abuse survivors which was shared on the day.

If you are affected by domestic abuse, or concerned for someone else, call 0300 123 5101 at any time or visit www.openthedoorcheshire.org.uk . If you need support with a sexual violence incident, call the Rape and Sexual Abuse Support Centre on 0330 3630063 or visit www.cheshiresarc.org.uk

In an emergency, always call 999.



6. ACT Early website

The impact of Covid, social isolation and a rise in hateful extremism online is creating a “perfect storm” which is making more young people vulnerable to radicalisation and other forms of grooming.

Parents, friends and families can now get specialist support to stop their loved ones being drawn into harmful activities or groups, with the launch of [ACT Early](#) – a new dedicated safeguarding website and advice line from the specialists at Counter Terrorism Policing (CTP).

The website provides advice, guidance and support for anyone who is concerned that someone they know may be at risk from being radicalised by terrorists or extremist content online.

For help and advice visit www.actearly.uk, or call the national Police Prevent Advice Line on 0800 011 3764, in confidence, and our specially trained Prevent officers will listen carefully to your concerns.

7. Adults at risk safeguarding training update

Since his appointment in November 2018 the Board’s training officer Paul Broadhurst has delivered Basic Safeguarding Awareness Training sessions to over 2500 learners, who either through paid employment or voluntary work engage with Adults at Risk.

Responding to the challenges of the COVID situation and the restrictions on delivering face to face training sessions since October 2020 The Board are pleased to be able to continue offering this free training by way of an online session.

Moving to this method of training has to date been well received by providers. Some recent feedback all from managers in respect of the online training.

“I thought that the course was delivered well. The presentation slides were clear. I liked the use of the chat box for interaction. Other training courses I’ve been on that ask people to speak have ended up with awkward silences or people talking over each other. I found the content very interesting and definitely learned something new, in addition to refreshing existing knowledge. I found the discussion around the legal definition of an Adult at Risk particularly interesting because it seemed to challenge perceptions. I think that your presenting style puts your audience at ease. I don’t think that many of us are fans of online training as opposed to face to face but this was the best online training session I’ve had so far.”

“I found the training very helpful, mainly as a refresher of basic safeguarding awareness. I sympathise with you having to deliver it virtually and I actually appreciated the way you did it, encouraging interaction and feedback. It was quite different from other virtual training I’ve done since March which has mostly felt very passive. You were very knowledgeable but you didn’t talk too much either!”

“We all agreed that the training was very informative. We enjoyed how it was interactive and you gave everyone an opportunity to speak and discuss. Training slides can sometime be boring but this was definitely not that. The scenario discussion was also very good as it allows us to put the knowledge into practice. You went over the key principles very clearly and in a way we would all remember them. Key sticking point was ‘no decisions about me without me’ – we will all remember that too!”

If you would like to book onto a training course please email lsab@cheshireeast.gov.uk

Key Contacts

To submit news items or for further information contact:

lsab@cheshireeast.gov.uk

www.stopadultabuse.org

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