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Cheshire East Safeguarding Adults Board Easy Read Annual Summary Report 2023 - 24

## Introduction



I am Kevin, the Independent Chair of the Cheshire East Safeguarding Adults Board (SAB).



This report is about what the SAB did in 2023-24 to keep adults with care and support needs safe from abuse and neglect.



Safeguarding means protecting your right to live –

- in safety
- free from abuse
- free from neglect



The Safeguarding Adults Board includes people from:

- Cheshire East Council
- Police
- Health services
- Criminal justice service
- Fire and Rescue Service and many other organisations that keep people safe.



They make sure that people from these organisations, are working in the best way to protect adults with care and support needs from abuse and neglect.



Every year the Board must write a report, to let people know what the Board has done to make sure adults with care and support needs are protected from abuse and neglect.

### The Board has Four Goals –



- 1. Listen to service users
- 2. Make sure adults at risk are kept safe from abuse and neglect
- 3. Make sure staff are well trained
- **4.** Review when things go wrong so they can get better

# What has the board done over the last year?



#### GOAL 1 – Listen to Service users -

The board has a Service User Group. This group is a mix of service users and carers. The group met 4 times this year to talk about how people can keep safe from adult abuse.



The group designed some easy read leaflets about stopping adult abuse and made some wallet cards for Social Workers to help them to listen to what is important to people.



The board also attended events throughout the year to talk to people about adult safeguarding.

# GOAL 2 - Make sure adults at risk are kept safe from abuse and neglect



The Board met 4 times this year and discussed 4 different topics about keeping people safe in Cheshire East. To make sure partners are working together to help people.

4



#### **TOPIC 1:**

**Self-neglect** means a person does not look after themselves. It could mean they let their home get really dirty. Or they do not get enough food and drink. Or they do not get the right care or medicine.

#### **TOPIC 2:**



**Refugees and asylum seekers** – They are people who have run away from their own country as they fear they could be in danger from things like war and fighting. So, they come to a country where they feel safe.

#### **TOPIC 3:**

Safer & Overseas Recruitment –



**Recruitment** is about finding someone to do a job.



**Overseas** means from other countries.



The Board wanted to make sure that staff that work with adults are the right people and have the right **qualifications**, so that people are safe.



**Qualifications** are things like exams and certificates that show that someone has different skills.

#### TOPIC 4:



**Domestic Abuse** means someone is hurt or threatened to be hurt by someone they know in their family or someone they live with.





GOAL 3 - Make sure staff are well trained

The Board gave lots of free training to different people and organisations. The Board trained **1915** people this year.

#### This training included:



Training on the **Mental Capacity Act** to staff across Cheshire East

Mental Capacity Act is about making sure that people have the support they need to make as many decisions as possible.



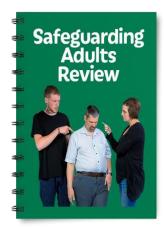
Training all taxi-drivers in Cheshire East on how to spot adult abuse and where to report any concerns.

Plus, training on domestic abuse, **scams**, and adult abuse to care staff, organisations and the public.

**Scams** means when someone tries to take your money by pretending to help you or by offering you something that they are not going to give you.

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#### **GOAL 4** - Review when things go wrong so they can get better



Safeguarding Adults Reviews (SAR) are carried out by the Board where an adult with care and support needs has died from abuse and neglect. Or a person is alive, and the Board knows or thinks that they have been badly harmed or injured.



The reviews look at how well people and organisations worked together to protect the adult. You can find out more information on the reviews we publish on our website www.stopadultabuse.org.uk

During the year one review was completed. We called this review 'Anton'

What we learned from the Anton review:



Everyone needs to work together and on time.



If someone can not understand to people English, we need to make sure we help by using people who out. can speak their

language.



Staff need to listen and ask lots of questions to find everything with



Staff need to understand sure they how to that have

problems

alcohol.



Staff need to make write clear help people notes about people how they have helped neglect. people.



Staff need to know how to help who self-



Staff need to know what community groups are available in their local area and how they can help people.

8



### How to get help for you or a person you know -





If you think you or someone you know is being abused or neglected **tell** someone you trust as soon as possible.

If you need help to contact Adult Social Care, Police or Health Services, ask a person you trust to help you.



You can report the abuse or neglect to Adult Social Care 0300 123 5010



if a crime has taken place, you can report to **Cheshire Police** www.cheshire.police.uk

- you can call 101
- if it is an emergency, call **999**

Organisations will work together with you to help



How can I find out more information about safeguarding adults in Cheshire East?

Look at the Cheshire East Safeguarding Adults Board website <u>www.stopadultabuse.org.uk</u>